

Substitute for form 1449/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)		Complete If Known	
		Application Number 09/579,965-Conf. #1013	
		Filing Date	May 26, 2000
		First Named Inventor	Hadi Partovi
		Art Unit	2445
		Examiner Name	A. M. Mirza
		Attorney Docket Number	418268646US
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U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	Document Number Number-Kind Code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
	*	US-20010048738	12-06-2001	BANIAK et al.	
	*	US-20030147518	08-07-2003	ALBAL et al.	
	*	US-4,443,856	04-17-1984	Hashimoto et al.	
	*	US-4,468,528	08-28-1984	Reece et al.	
	*	US-4,588,865	05-13-1986	Hestad	
	*	US-4,612,416	09-16-1986	Emerson et al.	
	*	US-4,627,819	12-09-1986	Burrows	
	*	US-4,639,877	01-27-1987	Raymond et al.	
	*	US-4,668,194	05-26-1987	Narayanan	
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	*	US-5,020,101	05-28-1991	Brotz et al.	
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	*	US-5,177,800	01-05-1993	Coats	
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		EP-0841831	05-13-1998	AT&T Corp.	
		EP-0845894	06-03-1998	Boston Technology, Inc.	
	*	EP-0847179	06-10-1998	AT&T Corp.	
	*	EP-0859500	08-19-1998	Lucent Technologies, Inc.	
	*	EP-0889627	01-07-1999	AT&T Corp.	
	*	WO-98/10361	03-12-1998	Priceline.Com Incorporated	

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	*	US-5,359,645	10-25-1994	Katz	
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	*	US-5,465,378	11-07-1995	Duensing et al.	
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	*	US-5,600,765	02-04-1997	Ando et al.	
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	*	US-5,664,126	09-02-1997	Hirakawa et al.	
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	*	US-5,710,887	01-20-1998	Chelliah et al.	
	*	US-5,732,395	03-24-1998	Alexander Silverman	
	*	US-5,745,877	04-28-1998	Nijman et al.	

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Examiner Initials*	Cite No. ¹	Foreign Patent Document Country Code ³ -Number ⁴ -Kind Code ⁵ (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	¹
	*	WO-98/56154	12-10-1998	Broadpoint Communications, Inc.		
		WO-99/00758	07-01-1999	Charles Schwab & Co., Inc.		

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	*	US-5,852,610	12-22-1998	Olariyan	
	*	US-5,872,779	02-16-1999	Vaudreuil	
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	*	US-5,915,001	06-22-1999	Uppaluru	
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	*	US-6,163,765	12-19-2000	Andric et al.	
	*	US-6,175,821	01-16-2001	Page et al.	
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	*	US-6,199,099	03-06-2001	Gershman et al.	
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	*	US-6,212,262	04-03-2001	Kamel	
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	*	US-6,266,400	07-24-2001	Castagna	
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	*	US-6,298,348	10-02-2001	Eldering	
	*	US-6,314,402	11-06-2001	Monaco et al.	
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	*	US-6,341,264	01-22-2002	Kuhn et al.	
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	*	US-6,418,440	07-09-2002	Kuo et al.	
	*	US-6,446,076	09-03-2002	Burkey et al.	
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	*	US-6,456,699	09-24-2002	Burg et al.	
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	*	US-6,591,240	07-08-2003	Abe et al.	
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	*	US-6,668,353	12-23-2003	Yurkovic	
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NON PATENT LITERATURE DOCUMENTS			
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	**	"American Express Credit Authorization Voice Response System," Proceedings - AVIOS '87, Voice I/O Systems Applications Conference, October 1987, pgs. 171-174	
		"BroadVision, Inc. Receives Patent for Broadvision One-To-One Application System Technology," PR Newswire, 05 February 1998, Proquest #25878398.	
	**	"Buyer's Guide 2000," Computer Telephony, August 1999, advertisements for "envox," "Visual Voice 5.0" (Artisoft), "CallSuite Starter Bundle (Parly Software)," "PRONEXUS," "Infinity System (Amtelco)," "Lucent Speech Solutions (Lucent Technologies)," "Speech Works" and others (10 pgs.)	
	**	"CNN - No clicking, no buttons: com...ers 'speech sites' - July 30, 1999," printed from website www.cnn.com/TECH/ptech/9907/30/voicerec" August 25, 1999	
	**	"Integrated Audio-Graphic User Interface," 04/91, IBM Technical Disclosure Bulletin, 2 pages.	
	**	"Speech Recognition - Kurzweil Brings Voice Dictation to Windows," BYTE Magazine, August 1994, p. 48.	
		"V-Commerce - The V-Commerce Alliance!", http://www.V-Commerce.com .	
		"VeriFone Offers Merchants Cost-Effective Access To Highly Secure Online Payment Through ISPs; ISPs Gain Increased Revenue Opportunities With VeriFone Offerings," Business Wire, 28 September 1998, Dialog file 810 #0913108.	
	**	"Voice Augmented Menu Automated Telephone Response System," 02/95, IBM Technical Disclosure Bulletin, 3 pages.	
		"Voice Commerce: BroadVision Joins V-Commerce Alliance," PR Newswire, 06 October 1998, Proquest #34848381.	

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	**	"VoxML, 1.0 Language Reference," Revision 1.0a, Motorola, Inc., October 1998, pgs. 1-51	
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		Filing Date	May 26, 2000
		First Named Inventor	Hadi Partovi
		Art Unit	2445
		Examiner Name	A. M. Mirza
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**		BOLT, R., "Put-That-There": Voice and Gesture at the Graphics Interface," SIGGRAPH '80 Conference Proceedings, Quarterly Report of SIGGRAPH-ACM, July 1980, pp. 262-270.	
**		BOYD, W., "The Story of Tootsie," Proceedings - AVIOS '88, Voice I/O Systems Applications Conference, October 1988, 4 pgs.	
**		BROOKS, R., et al., "Voice Controlled Telephone Banking," Proceedings - AVIOS '88, Voice I/O Systems Applications Conference, October 1988, 6 pgs.	
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		DALTON, Gregory, "Voice Commerce: Vendors Unite for Voice on The Web," Informationweek, 12 October 1998, No. 704, pg 34, Proquest #87506874.	

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	**	EDIFY Corp., "Call Center Products," copyright 1994-1999, printed from website www.edify.com/templates/basic.asp?nodeid=665, August 24, 1999 (1 pg.)		
	**	EDIFY CORP., "Customer Case Studies," copyright 1994-1999, printed from website www.edify.com/templates/cust_case_list.asp?nodeid=146, August 24, 1999 (5 pgs.)		
	**	EDIFY CORP., "Customer List," copyright 1994-1999, printed from website www.edify.com/templates/cust_list.asp?nodeid=145, August 24, 1999 (2 pgs.)		
	**	EDIFY CORP., "Financial Services Products," copyright 1994-1999, printed from website www.edify.com/templates/basic.asp?nodeid=105, August 24, 1999 (1 pg.)		
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		FINEGAN, Jay, "Sing to me, baby", Inc., Vol.15, No.8, August 1993, pp.90-99.		
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	**	GAUVAIN, J.L., et al., "Speech Recognition for an Information Kiosk," Proceedings of the Fourth International Conference on Spoken Language Processing (ICSLP 96), October 1996, pgs. 849-852.		
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	**	HEIN, J. Rand, "Customer Service Applications Using Voice Response and Agent Automation in a Banking Environment," Proceedings - AVIOS '89, voice I/O Systems Applications Conference, Sept. 1989, pgs. 9-14		
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		International Search Report; International Patent Application No. PCT/US00/41429; Filed: 10/20/2000, Applicant: Telme Networks, Inc.; Mailed on 4/10/2001	
		International Search Report; International Patent Application No. PCT/US00/41447; Filed: 10/19/2000, Applicant: Telme Networks, Inc.; Mailed on 4/10/2001	
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	**	HEMPHILL, C. et al., "Surfing the Web by Voice," Proceedings - ACM Multimedia '95, San Francisco, CA, ACM 0-89791 (Nov. 1995) pgs. 215-222	
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	**	LAU, R., et al., "WebGALAXY: beyond point and click - a conversational interface to a browser," Computer Networks and ISDN systems, Vol. 29, (1997), pp. 1385-1393.	
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